Did you just print something that didn't work and you want your money back?

Here's what to do!

1. Log into the Paper Cut portal with your NetID. (You can use this QR code or go to https://print.wisc.edu/user)

2. In the "Recent Print Jobs" menu, find the job that gave you issues, and click "Request Refund."
3. Fill out the request form.
4. You'll be notified when the refund is approved or denied.

Want more information about this process? Visit the Pay-For-Print Refund Process KB: https://kb.wisc.edu/94769 or contact DoIT Help Desk: https://kb.wisc.edu/1

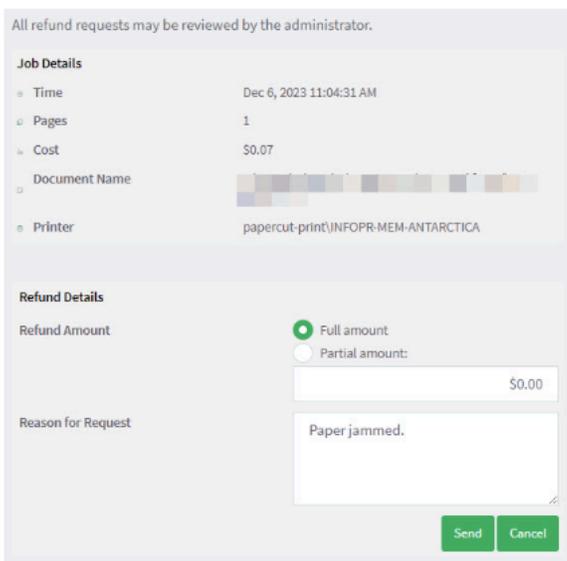## Pay-For-Print Refund Requests

If you have an issue with printing a document with the pay-for-print service, you can request a refund by following the processe below

- Log into your Papercut portal
- In the Recent Print Jobs menu, find the job that gave you issues, click "Request refund"

- Fill out the request form:

- You will be notified when your refund is approved or denied.